

What you need to do if you smell gas inside and outside the building/house

Natural gas is odorless and non-toxic. However, for your safety, we have added an odorous substance to our natural gas so that you immediately notice any gas leaks.

If this is the case, please note the following safety instructions:

Smell of gas **INSIDE** the building



Don't panic!



Don't turn on any switches, including light switches!
Don't light anything, like matches or cigarettes!
Don't use telephone or cell phone in the house!



Open the windows!



Turn off the gas supply!



Warn flatmates to get out of the house!
(Knock, don't ring!)



Call emergency service – from outside the house!

Smell of gas **OUTSIDE** the building



Don't panic!



Keep ignition sources away!



Close all windows and doors to prevent gas from entering the house!



Cordon off the danger zone!



Keep passers-by away!



Call emergency service – from outside the house!

Our fault clearance service can be reached at any time:
Telephone 0800 182 83 84



**schwaben
netz**